**Accessibility and Usability**

1. **As a user with visual impairments, I want to use screen readers seamlessly with the UI so that I can navigate and manage my emails independently.**
2. **As a user, I want the application to support keyboard navigation so that I can use it efficiently without a mouse.**
3. **As a user, I want the text size, contrast, and color settings to be customizable so that I can adjust the display to my visual preferences.**
4. **As a user with hearing impairments, I want all audio cues in the UI to have visual indicators so that I don't miss any notifications or alerts.**

**Layout and Structure**

1. **As a user, I want a responsive layout so that the application is usable and aesthetically pleasing on any device, including tablets and smartphones.**
2. **As a user, I want the ability to customize the dashboard layout so that I can arrange components according to my preference and workflow.**
3. **As a user, I want the interface to be clean and uncluttered so that I can focus on my tasks without distractions.**

**Navigation and Workflow**

1. **As a user, I want intuitive navigation menus so that I can find features and settings quickly without needing help.**
2. **As a user, I want to customize the navigation panel to include shortcuts to the tools and folders I use most so that I can access them faster.**
3. **As a user, I want tooltips and contextual help available so that I can understand functionalities without consulting external help resources.**

**Personalization and Customization**

1. **As a user, I want to select themes for the UI so that I can personalize the look and feel of the application to my liking.**
2. **As a user, I want to customize the notification sounds and alerts so that I can distinguish between different types of alerts easily.**
3. **As a user, I want to set up my profile with a picture and display name so that recipients can easily recognize who the email is from.**

**Performance and Feedback**

1. **As a user, I want the UI to load quickly and respond promptly to my inputs so that I can work efficiently without frustrating delays.**
2. **As a user, I want visual feedback when actions are taken (like sending an email or deleting a message) so that I know the action was successful without needing to double-check.**

**Accessibility Features**

1. **As a user, I want high contrast modes available so that I can use the email service comfortably under various lighting conditions or if I have low vision.**
2. **As a user, I want to be able to adjust the UI scaling independently of my system settings so that I can get a comfortable view specific to this application.**

**Interaction and Real-Time Updates**

1. **As a user, I want real-time updates in the UI so that I don’t have to manually refresh to see new emails or notifications.**
2. **As a user, I want drag-and-drop functionality in the UI for organizing emails and attachments so that managing them is straightforward and efficient.**

**Error Handling and Support**

1. **As a user, I want clear error messages displayed if something goes wrong so that I can understand what happened and how to fix it.**
2. **As a user, I want the option to contact support through the UI so that I can quickly get help if I encounter an issue I cannot resolve.**